

# TRAINING PROGRAMME EXPERT'S REPORTS BICYCLE AND E-BIKE

>>> How to reliably detect and properly assess a claim

zedler-Gruppe
Technology and Passion for Bicycles

**GDFS**Gesellschaft der Fahrrad-Sachverständigen mbH







## BICYCLE EXPERTS – NEEDED MORE THAN EVER

Bicycles / e-bikes are establishing themselves more and more and with power as means of transport. In the past two years, the pandemic once again has drastically increased sales figures. The average price for a bicycle has nearly tripled in the past five years.

## SPECIFIC FEATURES OF THE BICYCLE MARKET

Annual model changes, individually assembled or even completely customised models, constant technical innovations surpassing the predecessor solutions result in major as well as strongly varying market influences. With these enormous dynamics experts are facing major challenges with every other expert's report.

## THE TOOLSET FOR YOU / YOUR CUSTOMERS

The introductory module "Basic" teaches the basics and the necessary toolset for a first loss assessment of bicycles and e-bikes. This module includes theory and practice. After the training, participants will be able e.g. to determine/verify prices as new of bicycles and assess cost estimates or bicycle specifications.

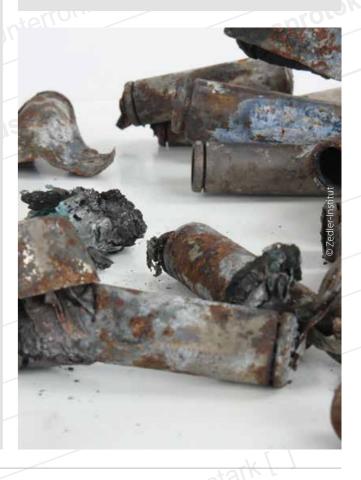
### EXTRACT TOPIC AREAS EXPERT MODULE "BASIC"

- » component nomenclature (technical terms)
- » bicycle categories, differences in law
- » general information about the bicycle market differences with the automotive market
- why it is worth taking a closer look or why you should not always believe the bicycle dealer
- » documentation, description, assessments of values, repair costs
- » material properties: carbon, aluminium, steel, titanium, magnesium, wood, bamboo
- » measurement of frames and wheels
- » checking the functional parts
- » interpretation (loss vs. wear)
- » guided tour of the "Walk of Fail"
- » guided tour of one of the most extensive international bicycle test laboratories with more than 80 testing systems
- » presentations (e.g. crash test, stiffnesses)

Duration: 2 days

### SEQUENTIAL MODULES (EXEMPLARY)

- » carbon in detail
- » e-bike technology in detail / battery test
- » accident reconstruction
- » exotics, classic bicycles, cargo bikes



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### GDFS – GESELLSCHAFT DER FAHRRAD-SACHVERSTÄNDIGEN MBH

#### **THIS MEANS:**

- » speakers have altogether more than 50 years of experience as pure bicycle and e-bike experts – from far more than 25,000 expert's reports and test reports
- » for courts, insurers, manufacturers, lawyers and private individuals active in Germany and abroad (e.g. USA, GB, Israel)
- » manufacturers documentations archive: the largest one all over Europe, probably even the largest one of the cycle / e-bike industry worldwide

- » speakers have extensive trade and workshop experience
- » speakers ride as private individuals and as test riders for special interest magazines or industrial customers tens of thousands miles by bike / e-bike per year



#### **COMPANY HISTORY**

#### **COMPETENCE IN BICYCLE KNOWLEDGE:**

1993 Foundation of Ingenieur- und Sachverständigenbüro für Fahrradtechnik in Ludwigsburg by graduate engineer Dirk Zedler

1994 Public appointment and swearing in of Dirk Zedler as expert witness for bicycles at the CCI region Stuttgart

1995/96 First participation in the German DIN committee

1998 Dirk Zedler becomes first chairman of Bundesverbandes der Fahrrad-Sachverständigen e.V. (German association of bicycle experts)

2004 From that year on training company for bicycle mechanics

**2007** Founding member of CCI board of examiners

2009 From that year on lectures at the German
Association for Materials Research and
Testing (DVM e.V.), workshop bicycle safety

2010 Foundation Zedler-Institut für
Fahrradtechnik und -Sicherheit GmbH
(testing services, technical documentation)

2012 Lecture at GDV e.V., symposium
 on liability: "Damage to bicycles
 Developments and verification possibilities"

2013 From that year on advisory committee at Stiftung Warentest (German foundation for comparative product testing)

2014 In addition, public appointment and swearing in of Dirk Zedler as expert witness for electric bicycles

2014 Training company for a two-wheeler mechatronic technician, specialising in bicycles

2015 Cooperation in a board for standardised guidelines on the replacement of components on e-bikes (together with the umbrella organization for German industry guilds BIV, Velotech and the German bicycle associations VSF and ZIV)

**2016 Foundation of GDFS** – Gesellschaft der Fahrrad-Sachverständigen mbH

2019 Zedler-Institut is founding member and Dirk Zedler in the extended board of "Bundesverband Zukunft Fahrrad e.V." (BVZF, the German cycle association future bicycle)





BdFS – Bundesverband der Fahrrad-Sachverständigen e.V. (German association of bicycle experts); founding member and chairman



BVZF– Bundesverband Zukunft Fahrrad e.V.; (German cycle association future bicycle); founding member and extended board



DIN – Deutsches Institut für Normung e. V. (German Institute for Standardisation), cooperation



Chamber of Commerce and Industry CCI region Stuttgart, founding member of board of examiners "Bicycle mechanic"



Stiftung Warentest (German foundation for comparative product testing); advisory committee



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